



Terms & Conditions

Booking, Payment and Cancellation

Cruise reservation is secured with a 50% deposit within 7 days of reservation request. Final payment must be received 14 days prior to departure. Cancellation of a reservation after this period or failure to arrive for the cruise will see all monies forfeited. Deposit will be reimbursed only when cancellation is informed more than 60 days before the start of the cruise.

Liability and Insurance

Clients should be aware that adventure travel involves risk. Whilst we make every effort to safeguard guests, we cannot be responsible for any damage, personal injury or loss due to the actions of passengers or due to other reasons that are beyond our control. Dangerous jellyfish inhabit these waters and passengers should take care for their own safety. Passengers entering the water do so at their own risk and the owners and operators of the vessel will not be liable for any consequences whatsoever of the passenger being stung by jellyfish. To minimise the risk we recommend that you wear a full length protective stinger suit while swimming, snorkelling and diving during the cruise. Onboard, passengers can choose either to use the provided stinger suits for free or to buy their own with a \$30 charge. We recommend that all passengers purchase relevant travel and cancellation insurance.

Cruise Information

In addition to the information on our brochures and website, general information such as sailing times, transfers, what to bring etc. is available on request. Please contact us either by phone, email or by filling in the enquiry form on this website.